

CUSTOMER INFORMATION LETTER

SWAGELOK ČESKÁ REPUBLIKA, POLSKA, AND SLOVENSKO

December 3, 2019

Dear Valued Customer:

We are pleased to announce that effective January 1, 2020, Patrick Dueppuis will be the new president of Swagelok Czech Republic, Poland, and Slovakia (formerly named Bercon Fluidsystems). Patrick succeeds the retiring Reinhold Schuster, who led Bercon Fluidsystems since 2014 and whose Swagelok career spanned more than 40 proud and successful years.

With this change in ownership, the company name will transition to Central Fluidsystems s.r.o., which will operate under the promotional names of Swagelok Česká Republika, Swagelok Polska, and Swagelok Slovensko. The sales and service center's offices in Pilsen, Czech Republic, and Torun, Poland, will expand to accommodate in-house customer trainings and a showroom for Swagelok® Custom Solutions.

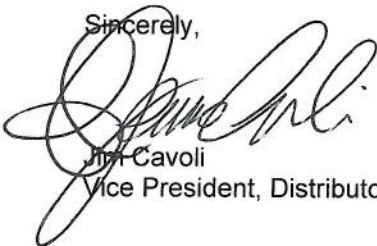
Patrick has 14 years of experience representing the Swagelok brand in Europe. He joined Swagelok Stuttgart | Karlsruhe in 2006 and held multiple positions to serve the needs of customers. In 2018, Patrick joined Swagelok Company's corporate team supporting the business, strategic planning, and sales needs for sales and service centers throughout Europe.

The team, under Patrick's leadership, remains unchanged. We look forward to continuing our valued relationship with you. Please note the contact information listed below.

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Sincerely,



Jim Cavoli
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